



Your Bay Area Business Connection

Serving Oregon's Bay Area
Since 1980

Chamber of Commerce www.oregonsbayareachamber.com. May 2006

Welcome New Members

Caytie's Country Cottage

Susan Byington

814 Newmark

Coos Bay, OR 97420

(541) 888-9592 Fax: (541) 888-9592

E-mail: sb_red_door@yahoo.com

Specialty Craft store with out of the ordinary selections in a fun atmosphere. Ink refill outlet too.

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North Bend, OR 97240

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Bay Area Chamber of Commerce President's Message

Chris Christoffer, President 2006



As you all know by now, I think showing our community pride in both our businesses and homes is important. The weather has been great the last couple of days, the sun is shining and my lawn is really beginning to grow. I look around with envy at some of the beautiful yards and sparkling businesses I see. The Chamber wants to recognize those who really take PRIDE in the curb appeal of their homes and businesses. As you travel around and you see a place that exhibits community pride tell the owners how great things look. Better yet, take a moment to tell us! We want to start getting out our 4 Star awards for both Great Customer Service and Great Curbside Appeal and we need to know who you believe is doing a great job. It's easy....just call or email Shirley at the Chamber and let her know who you think deserves special recognition and we'll take it from there! Remember, putting your best foot forward and giving kudos always makes you feel good.

Shirley's Quote of the Month

"We must be the change we wish to see"
Gandhi

A special thanks to those who donated items for the Governors Conference on Tourism

The items were shown to over 400 professionals in the tourism industry for three days. They were purchased by silent auction bidding with the revenues going to Travel Oregon for promotion of the regions, The South Coast baskets went for the highest price.

Bandon Dunes, the Red Lion Inn

The Mill Casino/Hotel, CEDCO

Chucks Seafood, Fisherman's Wharf

Oregon Wine Cellars, Oregon Coast Magazine

Oregon Connection/House of Myrtlewood

Betty Kay Charters, Oyster Cove

Pat Di Giacomo, Evergreen Court

Sincerely Yours Antique Mall

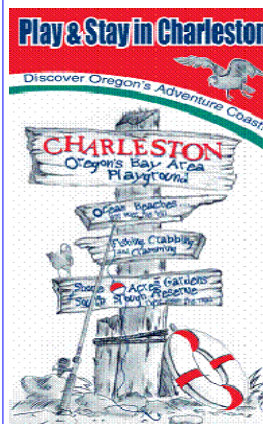
A very special thank you to The Oregon Connection for assembling the beautiful displays in the myrtlewood bowls.

Business After Hours

May 24, 2006 5:30 - 7:30pm

Charleston Merchants Association

Will host an open house through out Charleston Starting at the Oyster Cove Plaza and continuing through to other Chamber Businesses in Charleston
Network with Your fellow Chamber Members, Enjoy food and refreshments and check out Charleston.
Oregon's Bay Area Playground



In The Spotlight

Caytie's Country Cottage

A craft store with a difference is the promise of **Caytie's Country Cottage**. **Caytie's** recently opened in the Coos Bay's Empire district. With unique items made by crafters throughout the Pacific Northwest, store owner **Sue Byington** says "one thing we are not - is another tourist store. We don't have the same thing as every other craft store on the coast."

She and her husband Kim recently moved to the area from Idaho, following Kim's job transfer to Coos Bay. Sue had a consignment store and craft boutique in Idaho and "loved it," so the decision to open a store here came naturally. Named after the couples daughter, **Caytie**, the store is "still evolving," says Sue. "We are just getting started."

In addition to crafts, the store hosts a refill service for inkjet cartridges

The Bay Area Welcome Club Dinner

Want to make a good first impression on newcomers to our area? Here's an opportunity. **The Mill Casino-Hotel and The World Newspaper** are sponsoring the second meeting of the new **Bay Area Welcome Club** dinner meeting on May 25 at The Mill. This time The Mill is opening up the Salmon Room to double size as many more dinner guests are expected." The presentation will be "The South Coast's Natural and Cultural History; a Tribal Perspective," presented by Don Ivey from the Coquille (Ko-kwell) Indian Tribe. "We are again welcoming local businesses to provide donations for door prizes to be awarded to attendees by drawing, after the presentation. If your business is interested in donating a door prize, contact World publisher Greg Stevens at gstevens@theworldlink.com or call Greg at 269-5756. And watch for the event ads in The World.

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

★ **4-Star Customer Service Awards** ★

★ The Chamber is looking for nominations from members ★
 ★ who have received outstanding customer service from ★
 ★ businesses in our Bay Area. All **Chamber Member** ★
 ★ **Businesses** are eligible to win! Awards will be given ★
 ★ out each month and the winners will receive a framed ★
 ★ certificate, showcase in the Chamber monthly newsletter, ★
 ★ the Chamber Quarterly in The World newspaper and also on ★
 ★ KCBY's new "Business Report" program. ★

★ Call the Chamber at 266-0868 or E-mail Shirley ★
 ★ liberant@uci.net or Sarah bacc4@uci.net ★

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

POSITIVITY

Look what it's doing for Oregon's Bay Area. Keep It going and growing!



The Bay Area Chamber of Commerce
 ...organized to advance the prosperity of Oregon's Bay Area

24 hour info kiosk outside Visitor Center located at
 50 Central, Coos Bay, OR
 phone: (541)269-0215 fax: 269-2861
 relocation & visitor info
 1-800-824-8486
 e-mail: bacc@uci.net

www.oregonsbayareachamber.com

Visitor Center Office Hours
 9am-5pm Monday-Friday
 10am-4pm Saturdays
 Noon - 4pm Sundays

The Chamber Business Offices are located at
 145 Central, Coos Bay OR 97420
 phone: (541) 266-0868 liberant@uci.net

2006 Chamber Officials

- President**
 Chris Christoffer, *Sterling Savings Bank*
- President Elect**
 Jenny Bream, *Brian Bream Screw Machines*
- Vice Presidents**
 Ken Croes, *KCBY - T.V.*
 Tom Scheideman, *Weyerhaeuser Paper Company*
- Immediate Past President**
 Dick Leshley, *Yellow Cab*
- Secretary**
 Brandy Thompson, *Cardinal Services*
- Treasurer**
 Barbara Gunnell, *Community Financial Services*
- Directors**
 Bonnie Barron, *Bay Area Hospital*
 Johanna Dillard, *Coastal Paper & Supply*
 Lucinda Dinovo, *the Mill Casino -Hotel*
 Barry Hayes, *Pony Village Mall*
 Hank Hickox, *Bandon Dunes*
 Joanie Johnson, *Sincerely Yours Antique Mall*
 Mark Mattecheck, *North Bend Lanes*
 Joy McCarthy
 Renee Middleton, *US Bank*
 Scott Nay, *Baycrest Village*
 Sam Roth, *Century 21, Best Reality*
 Timm Slater, *Consultant*
 Greg Stevens, *The World Newspaper*
 Sherry Yarbrough, *Umpqua Bank*
- Ex Officio**
 Scott McClure, *City of Coos Bay*
 Jan Willis, *City of North Bend*
 Judith Hansen, *Southwestern OR Community College*
- Community At-Large Directors**
 Ron Opitz, *South Coast Development Council*
 Martin Callery, *Oregon International Port of CB*
 Rob Schab, *Coos Bay/North Bend Water Board*
 Angela Jacobson, *Pacific Power*
- Ambassadors** Joy McCarthy
- Staff**
 Shirley Liberante, *Executive Director*
 Connie Davis, *Office Manager/Leadership Coos*
 Cheryl Crockett, *Visitor Services Coordinator*
 Sarah Baker, *Administrative Assistant*
 Charlie Weeks, *Information Delivery*
 John Whitty, *Legal Advisor*
- Visitor Center Volunteers**
 Jay Anderson, Mariam Angell, Carol Armacost, Doug Beath, Linda Berney, Connie Boddie, Owen Crockett, Kathy Fisher, George Gebhardt, Dorothy Irvin, Margaret Johnson, Bob Kerr, Sharon Larcom, Jean Lindholm, Verena Matthews, Bob & Dorothy Miller, Harold Ramer, Zella Raney, Dan Randall, Mary Reilly, Carol Ann Seven, Martha Springer, Janice Webb, Charlie & Colleen Weeks

Thank You Renewing Members

Allstate/McCabe Insurance
Arbe's RV Park
Atlas Employment, Inc.
Campbell's Vacation Apartments
E.L. Edwards Realty, Inc.
Far West Lapidary & Gem Society
JC Penney
KDCQ Radio
Lake House Vacation Rental
Oregon Dunes KOA Kampground
South Coast Hospice
Spinreel Dune Buggy Rentals
Totally Cellular, Inc.
West Coast Contractors, Inc.

Membership Changes After Profile was Published

BOS Telephone – 1275 Ocean Blvd – Coos Bay
Community Financial Services – E-mail:
gunnell@verizon.net
Menasha Forest Products Corporation – Tom Jackman
Parkside Motel – www.parkside-motel.com
Spinreel DuneBuggy Rental – Delete E-mail
US Bank – Coos Bay Branch – Echo Davis –
E-mail: echo.davis@usbank.com
Worksite Services, Inc. – 721 Crestview Drive Reedsport, OR
97467 - 541-271-2453,
800-246-3616, Fax 541-271-3406
South Coast Radiologist – www.miracor.com
Southern Oregon Marine (SOMAR) – www.sause.com/somar

Oregon Q Training & Best Practices for Exemplary Customer Service

How-to seminar on Customer Service for every business that deals with people

May 17, 2006 Southwestern Oregon Community College

May 18, 2006

Coos Curry/North Bend Housing Authority

7:30 a.m.—8 a.m. Registration
8 a.m. till Noon Presentation

You can register by calling 541-751-8517 or stop by The Worksource Oregon employment Department 2670 Broadway, North Bend.

"It Pays to Please"

The cost is \$39 per person, non-refundable. Limited seating available. Fee includes seminar materials.

Register by May 10th.

Did you know that the #1 reason customers spend more, stay longer, and return to most businesses is because they are pleased with the service they received?

Sponsored by South Coast Employers Council, Business Development Center, Bay Area Chamber of Commerce and Southwestern Oregon Community College.

A Picture is Worth a Thousand Words!

And you could be in the Picture. RC Hall of RC Hall Photography has volunteered to take a picture of you and your staff making improvements or cleaning up outside your place of business. Picture your business being showcased in the Chamber Newsletter and Quarterly. A 4-Star Award for your curb appeal. Draw new Customers too. Let us know when you would like to be in pictures and we will make arrangements with RC. And it is FREE.



RC Hall Photography pictures are featured in the Bay Area Chamber of Commerce Business Directory

Call 266-0868

SIMPLIFIED BOOKKEEPING WORKSHOP

T, May 16 & 23, 6:30-9:30 pm, Cost \$34

This 6-hour workshop is designed for current and potential business owners. Michael Gordon, CPA, will demonstrate how to establish and maintain a simple set of books on a cash basis. Individuals will learn how to prepare a simple cash statement. Call the Southwestern Business Development Center at 756-6778 to register and pay.

Second annual INNOVATION SHOWCASE

Saturday, May 20, Pony Village Mall
Display tables are available to inventors and individuals who want to share their innovation or creativity by producing something original or imaginative. Cash awards and recognition! Reserve your space now – www.southcoastinventorsgroup.org or call 756-6778.

Congratulations to Hough, MacAdam, & Wartnik LLC For receiving the

"Oregon Financial Services Champion of the Year Award"

Hough, MacAdam & Wartnik LLC, received the award for the firm's support for small business reflected in the many volunteer hours provided in developing and instructing workshops through the Small Business Development Center in North Bend. These training sessions assisted small business owners by showing them how to understand business records. Jim Hough and the other fourteen full-time staff of Hough, MacAdam & Wartnik, LLC are very involved in the Bay Area community through activities with service clubs, charities, fundraisers and local schools.

"STAR GAZIN"

The 6th annual South Coast Hospice Talent Review fundraiser.

May 13th at 7:30 pm

May 14th at 2pm at

Little Theater on the Bay

Tickets on sale at the Thrift Store on Broadway in Coos Bay or on hour before the performances at LTOB. Tickets are \$10 for adults and \$5 for children & students Enjoy the Young Bucs, Kenny Croes—ventriloquist, The Gorsetones, Mexican folk dancers, Errin Hogan, magician, the Class Distinction barbershop quartet, Sara Martin & Kerry Oxford.



Bay Area Chamber of Commerce



....organized to advance the prosperity of Oregon's Bay Area

145 Central Coos Bay, OR 97420

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Did You Know!

- Congratulations to **Coldwell Banker** agents **Jon Bigman, Ray Nelsen, Rick Middleton, Dennis Mateski** and **Lenore Sweet** who were recently honored as members of the Coldwell Banker International Sterling Society!
- **US Bank** has a new manager at their **Coos Bay Branch!** Welcome **Echo Davis**.
- **Nasburg & Company Insurance** will be celebrating their 100th anniversary in 2006! More info to come.
- **Barry Hayes**, Manager of **Pony Village Mall**, is the newest member of the **Bay Area Chamber of Commerce Board of Directors**. Barry is a life-long Bay Area resident and has had extensive management experience both with Weyerhaeuser Paper Company and Pony Village Mall. Barry replaces Eileen Ophus on the Board. Eileen has served for several years and recently moved to Eugene. Eileen continues to work for CCD Business Development Corporation in their Roseburg office. Please welcome Barry to the Board.
- **Bay Area Hospital** has over 1000 employees, 132 physicians, 100 volunteers, 129 staffed beds and over \$52 million dollars in equipment. **Bay Area Hospital** has given \$1.7 million to local organizations since 1997. Each grant supports an identified community health concern and reflects the hospital's mission and vision.
- **5 Keys to a good lawn:**
 1. During dry weather, water once a week, but water deep
 2. Improve your soil with an organic-based, slow-release nitrogen lawn food. If you only want to fertilize once a year, do it in the fall.
 3. Mow high, letting grass grow to 3 inches. Then only remove one third of the grass blade.
 4. Leave a small amount of grass clippings on the soil. They will decay to become a source of free fertilizer.